

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 11 ⁽⁴⁾

Date: 30.01.2025

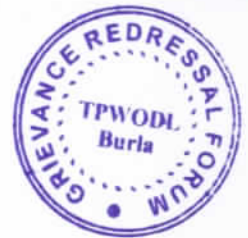
Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/47/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Fakir Naren Hatibari Dist-Sambalpur-768105		4164-3209-0136	9178303846
3	Respondent/s	S.D.O (Elect), Rairakhola			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	24.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	24.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarSEED, if any.	NIL			

President

Grievance Redressal Forum
TPWODL, Burla - 768017



Appeared

For the Complainant- Fakir Naren

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.

GRF Case No- BRL/47/2025

Fakir Naren
Hatibari
Dist-Sambalpur
Consumer No-4164-3209-0136

COMPLAINANT

VRS

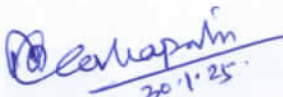
SDO(Electrical), Rairakhol, TPWODL.


OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to:-

1. Fakir Naren, Hatibari, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman*II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

E-mail: grf.burla@tpwesternodisha.com

Received

No.....

Dt.....

TPWODL Burla

- Name: Fakir Nomen

Cons: -416432090136

Adds - flatiron

Pin - 768105

mob:- 9178303846

- ### Hartmann's section

- x. Annex Bill କିଛି ମାତ୍ର. କାହୁଁ ସମାଧାନ ନମିଳୁ ।

- not contained earlier to ESO/SDO(E)

- Date: - 24/01/25

Signature of the Applicant

penalty 30164 debit
for the month 2/2017

Observation:- Arrears at day on 31.12.18 = $\frac{36302}{45436}$
Present on 30.12.24.

meht status drug

Payment ~~day 2024~~ = Payment made 17757
Payment day 23 = Payment made 3800
22 = Payment (4) 5100
Payment day 18 to 21 = Payment (4) nil

1st time core. may be taken.
in CHP

Data not available from
prior to 2018 in

@ calapin

There is assessment core in day 3/2017.
and debited Rs. 30,164.00. So it can be
taken up by this forum.

@ calapin